

USING YOUR NCTC VOICE MAIL

ACCESS YOUR VOICE MAIL

From the phone subscribed to the service:

1. Enter the appropriate Voice Mail Access Number listed below.
2. If prompted, enter your password and then #.

From a different phone:

1. Enter the appropriate Voice Mail Access Number listed below.
2. Enter your 10-digit mailbox number.
3. Enter your password and then #.

RECORD YOUR GREETING

1. Access your voice mailbox.
2. Press 9 for the mailbox setup menu.
3. Press 1 for greeting options.
4. Press 2 to record your greeting.
5. Record your greeting and then press #.

CHANGE YOUR PASSWORD

1. Access your voice mailbox
2. Press 9 for the mailbox setup menu.
3. Press 2 to change your password.
4. Enter your new password and then press #.
5. When prompted to verify the password, enter it again and then press #.

RETRIEVE MESSAGES

1. Access your voice mailbox.
2. Your first new message may play immediately. If not, press 1 to listen to your messages. You will hear the announcement *"You have x new messages and x saved messages."*
3. Press 1 to listen to new messages.
4. Press 2 to listen to saved messages.

WHEN RETRIEVING MESSAGES, YOU CAN:

Press 1 Play the message again

Press 2 Save the message and play the next

Press 3 Delete the message and play the next

Press 4 Save the message as new

Press 5 Reply to the message

Press 6 Forward the message to another mailbox

Press 7 Skip backward in the message

Press 8 To pause the message

Press 9 To skip forward in the message

USING VOICE MAIL TO

E-MAIL

1. Check your E-Mail as you normally would.
2. When you get a voice mail message, you will receive an email from NCTC delivered right to your inbox. The message will have an attachment.
3. Open the attachment and your media player will play the message.
4. If desired, save the attachment on your PC.
5. Follow the links in the message to save or delete the message from the voice mail system.

VOICE MAIL ACCESS NUMBERS

666-1000 Lafayette, Green Grove,
Hillsdale, Pleasant Shade,
Defeated

888-1000 Oak Grove

622-1000 Scottsville

699-1000 Red Boiling Springs

644-1000 Westmoreland, Bethpage

